

February 11, 2022

RE: SCHROFF PRODUCT ANNOUNCEMENTS

Dear Channel Partners –

Schroff has two important announcements for you:

- Trapezoidal front panel handle solutions -- material change and product phase-out
- 107-series formed nylon extractors – material shortages and interim alternatives

I. TRAPEZOIDAL FRONT PANEL

a. MATERIAL CHANGE

Due to exceptionally long lead times of the plastic required to make the handles, we are forced to change the material of construction. Please see the Sales Information flyer for details

b. PRODUCT PHASE OUT

The pebble gray version RAL 7032 will be phased-out and sold while stock lasts

c. AFFECTED PART NUMBERS

Please reference the attached excel file list of trapezoidal handles' part numbers for specifics on which parts are affected under this announcement, and the associated timelines

II. NYLON EXTRACTORS

- a. Reference the attached communication from the Product Manager, for the details on the 107-series of nylon extractors, affected due to severe material shortages, and Schroff's proposed replacement material
- b. Please be certain to bring this information to your customers, to receive their approval for use of the recommended alternative material
- c. Once supply chain issues are normalized, we intend to revert to the original material of construction

Please cascade this information to your sales and sourcing team members.

Regards,

