

CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 or email: ccc@schneider-electric.com



YELLOW Flag Notice

Time to Product Change: Effective Immediately

Note: The yellow flag notification indicates a **significant** change in form, fit, or function of an offer.

Product Name(s): TeSys DF Offer with Light Indicator

Customer Support No.: 1(877)342-5173

Product Line Description: Fuse Carrier

Document Issued: 11/19/2019

Description of Change:

Due to the faulty contact between the light indicator and the fuse, production for the TeSys DF8..V, DF10..V, and DFCC..V has momentarily stopped. Without a good connection, the light indicator cannot do its job properly because of which users would not easily see which fuse is faulty on their control panel. The product batch identified is between Week 51 of 2018 and Week 31 of 2019. Please influence customers to purchase the Fuse-Holder without the light indicator until this is resolved. See below for a temporary offer substitution.

Product Photos

The product photos section contains three images. On the left, two TeSys DF fuse carriers are shown. In the middle, a diagram shows a fuse correctly inserted into a carrier with a light indicator, labeled 'Visual of proper contact'. On the right, a diagram shows a fuse inserted into a carrier with a 'Bad contact' between the fuse and the light indicator, labeled 'Visual of the bad contact'.

Critical Dates			
Product Change Takes Effect:	Immediately	Availability date of new product:	October 2019

Transition Tools:

Temporary Offer Substitutions:

References To replace	By "No Light indicator" Version
DF81V	DF81
DF81NV	DF81N
DF82V	DF82
DF83V	DF83
DF83NV	DF83N
DF101V	DF101
DF101NV	DF101N
DF101PV	-
DF102V	DF102
DF103V	DF103
DF103NV	DF103N
DFCC1V	DFCC1
DFCC2V	DFCC2
DFCC3V	DFCC3