

Publication date: September 1, 2021

## Topic: Material changeover due to global supply shortages

Dear Sir or Madam,

the following product of our product range will be changed.

Article number	Description	Category of change	Description of change	Launch date
5.00.998.177/0000	Key cap set RS76	<ul> <li>□ dimensional</li> <li>☑ appearance</li> <li>☑ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover button due to global supply shortages	September 2021
5.04.665.xxx/xxxx	BUTTON	<ul> <li>□ dimensional</li> <li>☑ appearance</li> <li>☑ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover legend insert due to global supply shortages	September 2021
5.05.511.xxx/xxxx	BUTTON	<ul> <li>□ dimensional</li> <li>☑ appearance</li> <li>☑ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover button due to global supply shortages	September 2021
5.46.001.xxx/xxxx	RACON plunger 14x14	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover plunger due to global supply shortages	September 2021
5.46.067.xxx/xxxx	RACON 8/12 plunger	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover plunger due to global supply shortages	September 2021

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5.46.068.xxx/xxxx	RACON 8/12 plunger	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover plunger due to global supply shortages	September 2021
5.46.167.xxx/xxxx	RACON 8/12 plunger	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover plunger due to global supply shortages	September 2021
5.46.168.xxx/xxxx	RACON 8/12 plunger	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover plunger due to global supply shortages	September 2021
5.46.169.xxx/xxxx	RACON 8/12 plunger	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover plunger due to global supply shortages	September 2021
5.55.104.061/0209	Plunger	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover plunger due to global supply shortages	September 2021
5.73.xxx.xxx/xxxx	LEGEND INSERT	<ul> <li>□ dimensional</li> <li>⊠ appearance</li> <li>⊠ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover legend insert due to global supply shortages	September 2021

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5.80.xxx.xxx/xxxx	KEYCAP	<ul> <li>□ dimensional</li> <li>☑ appearance</li> <li>☑ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover keycap due to global supply shortages	September 2021
5.82.xxx.xxx/xxxx	KEYCAP	<ul> <li>□ dimensional</li> <li>☑ appearance</li> <li>☑ materials</li> <li>□ functional</li> <li>□ other</li> </ul>	Material changeover keycap due to global supply shortages	September 2021

You may already be aware that the global market situation for certain raw materials and primary products is extremely tight at present. Numerous manufacturers with increasing demands are only being supplied with delivery quantities below market requirements.

RAFI has also been severely affected in the meantime for various products. Particularly due to the shortage of plastic granulates, our material demands cannot be completely met by our suppliers.

We would like to inform you that the ability to deliver our products has a very high priority for us. Due to this, we are forced to switch to an alternative plastic material for some individual parts of our products in order to counteract an impending inability to deliver.

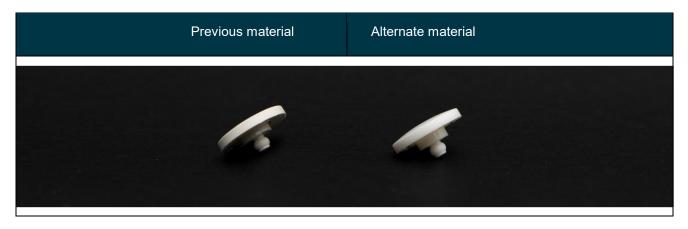
We are willing to accept the high internal effort of material conversion and testing and continue to deliver a consistently high quality. In addition, all designated approvals remain valid, as we use approved alternative materials. However, it is unfortunately unavoidable that slight color differences may occur in individual cases.

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This is exemplified by the following image comparison, in which the white material of the plunger has been converted:



We hope for your understanding for this extraordinary situation and your confidence in our products and are looking forward to our further cooperation.

If you have any further questions, please do not hesitate to contact us. Please contact the person you know. You can also find all information about our components in our RAFI eCatalog: <a href="https://components.rafi.de">https://components.rafi.de</a>

Best regards,

Product Management