

Honeywell Announces Internal Geometry Change to Flow Tube for Certain AWM SKUs

The AWM Series of airflow sensors is a flagship Honeywell product used in a variety of medical and industrial applications. As a result of continued engineering efforts, we have optimized the inner flow tube design for the 1000 SCCM Series of airflow sensors. In certain rare cases, an interaction between the Honeywell airflow sensor and the pneumatics designed in applications could cause unusual output signals even though the Honeywell sensors were meeting all specifications and the End of Line (EOL) tests. The new change aims to improve the stability of the airflow sensor output and help minimize any pneumatic integration issues that may occur. We are hopeful that this change will benefit customers who may have seen certain rare, but unforeseen outputs, and hope to continue to provide customer satisfaction.

ABOUT AWM SKUS IMPACTED

The change is only applicable for the SKUs in the table listed below which will transition to the new design on June 30, 2019. The change in flow tube geometry does not impact any additional sensors in the product portfolio or impact the datasheet or the product specifications of the SKUs listed. This is not a 'form' or 'fit' change. For additional materials, please visit the [Airflow Sensors](#) webpage.

AFFECTED PART NUMBERS

Product Name	Part Number
Airflow Sensor	AWM1300V
Airflow Sensor	AWM2300V
Airflow Sensor	AWM2300VH
Airflow Sensor	AWM3300V
Airflow Sensor	AWM3300V-T
Airflow Sensor	AWM3303V

TIMELINE OF EVENTS

The following timeline pertains to this announcement:

Action	Description	Date
Transition to new flow tube design	The factory will migrate to the new flow tube design for all new sensors manufactured on the line from the date noted	June 30, 2019

REGIONS AFFECTED

- Asia Pacific (APAC)
- Europe, Middle East, Africa (EMEA)
- Greater China (GrCH)
- Latin America (LATAM)
- North America (NA)

CONTACT INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

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WARRANTY/REMEDY

Honeywell warrants goods of its manufacture as being free of defective materials and faulty workmanship during the applicable warranty period. Honeywell's standard product warranty applies unless agreed to otherwise by Honeywell in writing; please refer to your order acknowledgement or consult your local sales office for specific warranty details. If warranted goods are returned to Honeywell during the period of coverage, Honeywell will repair or replace, at its option, without charge those items that Honeywell, in its sole discretion, finds defective. **The foregoing is buyer's sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.**